



Soft Play, Play Frames, Bounce House & Inflatable Track with Bumper Cars **RENTAL TERMS AND CONDITIONS HIRER AGREEMENT**

Little Star Events agrees to rent to the Renter the following soft play kids' equipment, described as follows:

Equipment Description:

- Foam Blocks: Soft, lightweight foam blocks suitable for stacking, building, and imaginative play.
- Tunnels: Soft tunnels made of fabric or foam for crawling and exploring, providing a fun and stimulating environment.
- Soft Climbers: Padded structures designed for climbing, crawling, and exploration, made from soft materials for safety.
- Ball Pits: Enclosed areas filled with soft plastic balls where children can jump, dive, and play.
- Balance Beams: Low, padded beams designed to help children develop balance and coordination skills in a safe and supportive setting.
- Mats: Thick, cushioned mats providing a soft-landing surface for jumping, tumbling, and other active play activities.
- Inflatable Racetrack with 12vElectric Bumper Cars: Air filled course designed for small cars.
- Bounce House: Inflatable large castle air filled, soft walls and floors.

Supervision

- Children using the soft play equipment must always be under the direct supervision of a responsible adult (18 and over) during the rental period.
- The Hirer acknowledges that adequate supervision is essential for ensuring the safety and well-being of the children using the equipment.

Usage Guidelines:

- Only children within the appropriate age range (6 months to 5 years old) for each piece of equipment are allowed to use them, as specified by the manufacturer's guidelines.
- Shoes are strictly prohibited on the soft play equipment to prevent damage and ensure cleanliness.
- Food, drinks, or sharp objects are not permitted on or near the soft play equipment to prevent choking hazards and damage.
- Always ensure the play area is not overcrowded and limit the numbers according to the age and size of children to ensure the safety of all users.
- Please make sure an area of 1 Meter around the play area is completely clear.

Booking and Cancellation

- Any changes to the booking must be received in writing and agreed by Little Star Events prior to the event.
- A 50% non-refundable deposit of the total amount is required to secure the booking.
- In the event of your cancellation, the deposit is forfeited and is non-refundable. However, if more than 14 days' notice is given the deposit can be transferred to be re-booked onto another day subject to availability.
- Any changes to the booking must be made in writing to Little Star Events email and agreed by Little Star Events prior to the event.
- All prices are subject to change at any time. (excludes any confirmed bookings)
- All bookings will only be confirmed by Little Star Events upon receipt of a signed booking form, signed Terms and Conditions and cleared deposit.
- Little Star Events requires notification in writing 24 hours prior to the original event date. (except due to weather) This is the only method of cancellation Little Star Events will accept.
- If Little Star Events cancel your booking due to bad weather (excludes reasons beyond our control) full monies will be refunded (unless being hired indoors) we cannot refund any monies due to bad weather on the day or during the day of hire if no alternative cover has been arranged.
- Hire price is for 5 hours unless agreed with Little Star Events.
- On the noted event date, the number of hours offered will begin when the soft play and/or inflatables equipment is set up for the required time and ends when the soft play and/or inflatables equipment is picked up at an agreed time.
- All overtime will be billed, and is to be paid at the overtime rate of £50 per hour.
- A retainer fee of 50% rental total amount is due at the time of booking, this payment is non-refundable and must be paid to secure your event day.
- The remaining balance needs to be paid 48 hours before the event day unless otherwise agreed upon. If not paid in full, Little Star Events has the right to not provide the soft play and/or inflatables equipment for the renter's event and keep 50% of the rental agreed total price.

Injury/Loss/Damage/Liability/Health & Safety

- The Hirer agrees that Little Star Events shall not be liable for any personal injury, loss or damage to property occasioned by any act or omission of the Hirer.
- Little Star Events will set up soft play and/or inflatables equipment and leave at the agreed time and date.
- Once soft play and/or inflatables equipment's are set up, all equipment brought in and set up will be under Renter's liability.
- All damage and/or missing property will be charged at full replacement cost.
- The Hirer will be responsible for any loss of equipment during the Hire period and will be charged accordingly.
- If the Hirer is NOT satisfied with the set-up of the equipment, they must state this at the time of set up before signing the Delivery and Set up Acceptance form.
- Little Star Events are covered by Public Liability Insurance and a copy of this is available on request.
- If Little Star Events is unable to perform any or all the duties herein for any reason, including but not limited to, fire, transportation problems, accident, illness, or technical problems all money received by Little Star Events will be returned to Renter, and Little Star Events shall have no further liability with respect to this agreement.
- Little Star Events strictly accepts no liability for any accidents or injuries that may occur whilst the equipment is on hire.

Delivery and Set up

- It is the hirer's responsibility to check the site measurements for the package chosen and there will be adequate space around the play equipment. If adequate space is not available to reserve the right to remove certain items, at our discretion, for health and safety reasons and you will still be charged for them
- Please allow up to 120 minutes before the start of your event for Little Star Events to deliver and set up the equipment, and up to 90 minutes after the event for Little Star Events to take down and remove the equipment.
- It is the responsibility of the hirer to ensure easy access to the venue for unloading of equipment with a minimum width for a doorway entry of 85cm.
- Any restrictions (e.g. lack of parking, difficult unloading or stairs) must be reported immediately to Little Star Events prior to the event. Failure to do so may result in an additional fee paid by the hirer.
- The package chosen includes free set up and delivery to all venues within 7 miles of Woolwich SE18. Venues beyond 7 miles may incur a delivery fee. Please contact us for further details
- We will arrive on time for set up, but Little Star Events will not be held responsible for delay incurred due to circumstances beyond our control e.g. traffic, accidents, bad weather.
- Little Star Events will remove items, and it is not the responsibility of the hirer to remove the play equipment as we will not accept any responsibility for any accidents or injury caused.
- A refundable damage deposit of £150.00 for loss, damage or soiling of equipment will be required 48 hours prior to the hire and will be refunded at the end after the equipment has been checked by Little Star Events and all is in order.
- If damage or loss has occurred the deposit will be retained. Quotes will be sourced for replacement for mending the damages and any extra costs will be charged to the Hirer.

Check list

- It is the hirer's responsibility to check that the doorways/entries for access is a minimum of 85cm width prior to the booking.
- Ensure all driveways and accessways are clear on the day of set up to allow our van to unload.
- The floor must be level and a flat surface.
- Please advise if there are any steps or stairs that need to be climbed to gain access to the set-up area. Our equipment is extremely heavy/bulky, and we may not be able to access the area because of not completing the booking. This would be at your own risk, and you would be liable for the full repayment/cost of hire if not notified at the point of booking.
- Please ensure all children on the soft play are wearing socks and follow the Rules for soft play and/or inflatables.

Responsibility of Participants release

- In consideration of the equipment provided, I, for myself and any minor children for which I am the parent, legal guardian, or otherwise responsible for any heirs, personal representatives, or assigns, do hereby release Little Star Events its principals, directors, officers, agents, employees, and volunteers from any liability and waive any claim for damages arising from any cause whatsoever. (except that which is gross negligence)
- I further agree to reimburse you for all attorney's fees and legal costs should bring legal action against you and lose.

Receipt/Inspection of rental equipment

- Customer/renter hires the Rental Equipment on an "as is" basis. Renter acknowledges that renter has inspected the installation of the rental equipment and will personally inspect the rental items prior to their use and will read the rules/safety instructions prior to use.
- Renter specifically agrees that such rental items will not be used if Lessor finds that it is not suitable for customer's needs. Renter acknowledges receipt of all items listed in this Rental Agreement, and that they are in good working order.

Acknowledgement and Acceptance of Risk

- I acknowledge and understand that the activity that I am about to voluntarily engage in as a participant and/or volunteer bears certain known risks and unanticipated risks which could result in injury, death, illness or disease, physical or mental, or damage to myself, to my property, or spectators or other third-parties.
- I, being aware that this activity entails risk or injuries to myself and risk or injury to spectators or third parties because of my actions, expressly agree, covenant, and promise to accept and assume all responsibility and risk for injury, death, illness, disease, or damage to myself or my property arising from participation in this activity.
- I also agree to pay for any damages caused by others (including attorneys' fees or costs) if they are injured or otherwise damaged due to any negligent actions.
- My participation in this activity is purely voluntary, no one is forcing me to participate, and I elect to participate despite the known and unknown risks.

Acknowledgement and of Responsibility of Equipment

- I acknowledge that if any rented items or equipment are returned to Little Star Events in a damaged or destroyed condition, or if any such items are not returned for any reason, I shall pay Little Star Events the full monetary value of the missing or damaged items in addition to the accrued total rental amount.
- If an equipment is torn, punctured, or damaged by unnecessary rough usage, unsupervised action(s), or by any means whatsoever notwithstanding normal wear and tear I agree to pay Little Star Events the estimated costs of repair to such equipment.

Damage Waiver

- Damage Waiver is NOT INSURANCE. Renter is responsible for any loss or damage to the Equipment and for their return in the same condition in which they were received, except for ordinary wear and tear.
- By accepting the Damage Waiver, however, Lessor agrees to waive Lessor's right to recover from Renter the amount of loss of or damage to the Equipment while in Renter's possession except that Renter Lose the damage fee.
- Renter agrees to immediately notify Little Star Events of any accident and promptly submit any applicable police reports. If Renter has applicable insurance, the Damage Waiver becomes secondary, and the Renter agrees to exercise all right available to the Renter under Renter's insurance coverage and assign all claims and proceeds from Renter's insurance coverage to Little Star Events.

Agreement/Jurisdiction

- The person(s) whose signature(s) appear on this contract, known as "Hirer", agree that Little Star Events, shall provide rental services of soft play and/or inflatables equipment to the best of their abilities, in the manner described in this document.
- This is a binding contract which incorporates the entire understanding of the parties, and any modifications must be in writing, agreed by Little Star Events, and physically attached to the original agreement.
- Hirer assumes responsibility for all collection costs and legal fees incurred should enforcement of this contract is broken.

I have read, understand and agree to the terms and conditions of this Agreement. Each person signing as Renter below shall be fully responsible for ensuring that full payment is made pursuant to the terms of this Agreement.

50% of the payments paid are forfeited if this Soft Play Rental Agreement is cancelled or terminated by the Hire

Renter Name	Renter Signature	Date
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Little Star Events	Little Star Events Signature	Date
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To be completed on the day of hire by client

Delivery and Acceptance Form:

By Signing the below:

- I agree to the delivery and safe receipt of the soft play package as ordered
- I agree to the goods delivered are in satisfactory condition
- I am satisfied with the set-up of the equipment
- I accept the refundable deposit of £150.00 could be retained by Little Star Events should there be any loss, damage or soiling of the equipment

Hire Date:

Full Name:

Signed